

FREQUENTLY ASKED QUESTIONS

How long is the park open?

We are open from 1st March – 31st December (a full 10 months for you to enjoy).

Do I have a choice of holiday home & pitch?

Yes, we always have caravans on show. The pitches you will be offered are governed by the size of the caravan you choose.

What does our purchase price include?

The purchase price includes siting and full connection to water, sewerage, gas and electricity. It will also include a set of steps with handrail, a refrigerator, a TV aerial and connection to our cabled internet. A gas and electric safety inspection test will be carried out.

Once I've purchased my holiday caravan are there any additional costs?

There is the pitch fee (£2985 for 2026), rates, gas, electricity and caravan insurance to be paid annually.

Can I be assured that no holiday homes will be commercially let?

Yes, you can. We do not allow any holiday home to be let, therefore ensuring the private & peaceful ambience of the park. Your family & friends can however use it occasionally on a non-commercial basis.

How long can I keep my caravan holiday home on the park?

We guarantee you 15 years use of your holiday home when purchasing from new.

Are dogs allowed on the park?

Yes, dogs are allowed but they must be kept on a lead and exercised off the park.

Do I need a TV license for my caravan?

As long as you have a TV license registered at an address in the UK, then you do not need another one at your holiday home.

What security do I have?

We are members of HARPA (Holiday & Residential Parks Association) and use their formal written agreement.

How do I insure the caravan?

Our Holiday Home Insurance scheme provider is Arthur J. Gallagher Insurance Brokers Limited (Gallagher). We chose Gallagher because their specialist team has over 300 years of combined experience and are adept at developing insurance packages which meet the specific needs of holiday home owners.

The Holiday Home Policy includes:

Structure – covering the main dangers such as storm damage, damage to heating / plumbing through frost, theft, fire, flood, escape of water, lightning, explosion, and subsidence.

Contents – household goods, personal possessions and clothing inside the structures.

Accidental damage to your structures or your contents.

Damage caused by vermin.

Cover for alternative accommodation or loss of rent.

Conveyancing Cover – for a new owner when you have sold a structure but ownership has not yet passed to the new owner.

The above is not a full list of the cover provided; the full details and exclusions can be found in the policy wording.

Finally, if you should need to make a claim, Gallagher have a dedicated team that will guide you through the process and will work with you to make sure your claim can be resolved as quickly and efficiently as possible.

For more information, pop into the reception at the park or visit the Gallagher website (<https://www.ajg.com/uk/hospitality-and-leisure/holiday-and-home-parks/>)

Brean Down Caravan Park Limited is an appointed representative of Arthur J. Gallagher Insurance Brokers Limited which is authorised and regulated by the Financial Conduct Authority. Registered Office: Spectrum Building 7th Floor, 55 Blythwood Street, Glasgow, G2 7AT. Registered in Scotland. Company Number: SC10890

I have more questions

Please give William a call on 07867 978911 and we will do our best to help.